

# William “Evan” Kilgore

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Verona, VR, Italy

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**Gateway City:** Verona, Italy (VRN)  
**Career Objective:** Tour Manager / Meeting, Convention, & Incentive Travel Staff  
**Languages:** Developed Italian; Spanish Experience  
**Guide Licenses:** Licensed in New York City, in Washington, D.C., and by ETOA

## Tour Management Experience

- **Italian Vistas** – 13 Days
- **Reflections of Italy** – 10 Days
- **Tuscan and Umbrian Countryside** – 11 Days
- **Rome and the Amalfi Coast** – 10 Days
- **Italy’s Treasures** – 12 Days
- **Italian Lakes and the Eastern Mediterranean Sea: Croatia, Greece, and Turkey** – 15 Days
- **Treasures of Europe: Best of England, France, Switzerland, and Italy** – 12 Days
- **London and Paris** – 8 Days
- **Memorials of War: Paris, Normandy, and Mont Saint Michel** – 10 Days
- **France Magnifique** – 11 Days
- **Alpine Adventure: Switzerland, Germany, & Austria** – 12 Days
- **Springtime Tulip River Cruise** – 9 Days
- **Netherlands, Belgium, Paris** – 13 Days
- **Norwegian Coastal Voyage** – 15 Days
- **Spectacular Scandinavia** – 14 Days
- **Iceland: Land of Fire and Ice** – 9 Days
- **The Northern Lights of Finland** - 8 Days
- **The Complete South Pacific** – 28 Days
- **From the Outback to the Glaciers** – 21 Days
- **California Coast** – 10 Days
- **Trains, Wineries and Treasures of Northern California** – 10 Days
- **California New Year’s Getaway** – 5 Days
- **Alaska Discovery: Land and Sea** - 14 Days
- **Pacific Northwest and California** - 9 Days
- **Washington, D.C.** – 5 Days
- **New York City** – 5 Days
- **Philadelphia/NYC/Montreal/Boston** – 11 Days
- **San Francisco/Sausalito/Sonoma** – 3 Days
- **Albuquerque/Santa Fe/Taos** – 7 Days
- **New Orleans** - 6 Days
- **Heart of TX: Dallas, Austin, San Antonio** – 7 Days
- **Florida: Miami, Key Largo, Key West, Orlando, Tampa, St. Augustine** – 12 Days

## Other Experience and Skills

- **Entertainment Coordinator:** The Walt Disney World Company, Orlando, FL – Managed Disney performers, directed guests throughout all four parks, and provided guest services. Received 5 “Great Service Fanatic” recognitions.
- **Disaster Recovery Specialist:** FEMA, Birmingham, AL – Provided disaster recovery and community outreach.
- **Front Desk Agent:** Best Western, Pelham, AL – Managed reservations, composed online summaries for [Bestwestern.com](http://Bestwestern.com).
- **Singing Ambassador:** The University of Kansas Alumni Association, Lawrence, KS – Traveled extensively throughout Kansas to honor the top 10% of high school seniors; provided musical entertainment; answered prospective student queries
- **Professional Performer:** Performed with numerous regional theatre companies; freelance performer and recording artist.
- **Assistant Director/Stage Manager/Props Master/Wardrobe Assistant/Usher:** Professional regional and collegiate theatres, including the following: Signature Theatre, The University of Kansas, and The University of Miami.
- **Restaurant Server:** Red Robin Gourmet Burgers, Wichita, KS – Provided extensive customer service and hospitality.
- **Volunteer:** Birmingham Hospitality Network, Birmingham, AL – Served meals and worked with children of the homeless.

## Additional Destination Knowledge

- **Europe:** Belarus, Bosnia and Herzegovina, Cyprus, Czech Republic, Estonia, Faroe Islands, Hungary, Ireland, Latvia, Lithuania, Madeira, Malta, Montenegro, Poland, Portugal, Romania, San Marino, Slovakia, Slovenia, Spain, St. Petersburg, Russia, The Ukraine
- **Asia:** Cambodia, Indonesia, Japan, Malaysia, The Philippines, Singapore, South Korea, Thailand
- **Africa and Middle East:** Egypt, Jordan
- **South America:** Argentina, Brazil, Chile, Colombia, Easter Island, Uruguay

## Education and Certification

- **International Tour Management Institute, Inc.,** San Francisco, CA – Certified International Professional Tour Manager
- **European Tour Operators Association,** London, England – Certified EU Professional Tour Manager (TG199060)
- **L’Accademia del Giglio,** Florence, Italy – Italian Language, Art, and Culture
- **The University of Kansas,** Lawrence, KS – Bachelor of Fine Arts in Musical Theatre
- **Disney University,** Orlando, FL – The Disney Legacy, Disney Traditions, and Professional Development
- **FEMA Emergency Management Institute,** Birmingham, AL – Leadership Training and Emergency Management
- **Carnegie Mellon University,** Pittsburgh, PA – Pre-College Summer Intensive Musical Theatre Program

## Personal Interests and Hobbies

- Volunteer service, music, theatre, swimming, learning languages, movies, geography, computers, photography, animals